

- To: Action Sales ATTN: Henry Tsai, Alvin Wang, et al.
- Re: Letter of Appreciation Exemplary Vendor

Memo:

Dear Action Sales Team,

In the fast-paced world of the Restaurant Industry, it's no secret that choices are abound for not only our valued patrons, but also for us, as the operators of dining establishments of various sizes. We're constantly looking to improve upon our operations, food selections and customer service while becoming more efficient at doing so. That is why it is paramount for us to build strong relationships with key vendors such as Action Sales.

Action Sales has continuously supplied us kitchen appliances, equipment and small-wares, paired with customer service that is second to none. Action Sales works very hard to ensure that we are never waiting on the arrival of kitchen equipment to open our newest locations. In addition, the knowledgeable staff at Action Sales readily and willingly consults us on new ideas brought on by leading edge equipment and shares with us their insights on how our operations may benefit from these developments.

In short, to WaBa Grill Franchise Corp., Action Sales is much more than just another name in the widespread kitchen equipment sales industry; Action Sales is a valued team member that has been integral to our growth and expansion.

Thank you very much for your services, and we look forward to building upon the strong foundation we have forged together thus far.

Sincerely un

Gabriel Shýu Construction Project Manager WaBa Grill Franchise Corp.